Subject: Parking Violations Bureau (PVB) Customer Service Web Portal Info

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Moving Los Angeles Forward

Parking Violations Bureau (PVB) Customer Service Web Portal Info

The LADOT Parking Violations Bureau (PVB) wants to remind the public of a fast, easy and intuitive means of accessing their parking violation information along with the ability to set up notifications, and access other parking related web services. Available Customer Service Web Portal services include: Personalized Parking Customer Accounts, Reviewing Parking Citation Details, Parking Citation Pay-by-Web, as well as provides links to Submit Requests to Contest Citations, Renew Residential Parking Permit and Purchase Guest Permits.

The LADOT PVB Customer Service Web Portal allows you to navigate through the web transactions with ease and flexibility. In addition to providing customers with program data and access to an Internet payment facility, our Internet solution enables individuals to view parking citation data, including violation descriptions, issuance dates, locations, and total amount due via the Web.

This web application provides the public with greater access to their personal parking data -- allowing motorists to setup secured user accounts, and receive email notifications about delinquent parking citations.

To enroll in an account, log-in to: http://www.lacity-parking.org/laopm/pvb home.html Click on My Portal (bottom right portion of the landing page) and you will be directed to the log-in to create an account.



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